Duke, Daphne

196080

From:

Erskine, Randy H.

Sent:

Wednesday, November 12, 2008 9:04 AM

To:

Duke, Daphne

Subject:

FW: Qwest 3Q 2008 Service Quality Report

Attachments:

CLEC Service Quality Quarterly Report Filing 200810.doc

1999-468 C

From: Johnson, Wayne [mailto:Wayne.Johnson3@qwest.com]

Sent: Wednesday, October 22, 2008 2:53 PM

To: Erskine, Randy H.

Subject: Qwest 3Q 2008 Service Quality Report

Please see attached file for Qwest Communication Corporation 3Q 2008 Service Quality results.

Please note that Qwest no longer has any customers in South Carolina. Qwest does wish to retain our certificate and will adjust this report as required should we retain customers in South Carolina.

If you have any questions, please feel free to contact me.

Thank you,

Wayne M. Johnson

Qwest Communications Corp

925 High Street 9S9 Des Moines, IA 50309 515 286 2462 (Office)

515 865 2161 (Cell)

Spirit of Service

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Wayne M. Johnson Manager Regulatory Reporting 925 High Street 9S9 Des Moines, IA 50309

October 22, 2008

Service Commission of South Carolina Saluda Building 101 Executive Center Dr. Columbia, SC 29210 webmaster@psc.state.sc.us

SUBJECT: SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

Dear Commission,

The purpose of this letter is to submit for filing the enclosed SCPSC CLEC Quarterly Service Quality Report 3Q2008 for Qwest Communications Corporation ("Qwest").

Please note that Qwest no longer has any customers in South Carolina. Qwest does wish to retain our certificate and will adjust this report as required should we retain customers in South Carolina.

If you have any questions, please feel free to contact the undersigned at 515 286 2462.

Sincerely,

Wawne M. Johnson

Manager Regulatory Reporting

Enclosures

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT SOUTH CAROLINA OPERATIONS

COMPANY NAME	Qwest Communications Corp_		
QUARTER / YEAR	3 rd /2008		
Month:	Jul	Aug	Sep
Number of Customer Access Lines	0	0	0
Trouble Reports / Access Line (%)	0%	0%	0%
Customer Out of Service Clearing Times (%)	n/a	n/a	n/a
New Installs Completed w/in 5 Days (%)	n/a	n/a	n/a
Commitments Fulfilled (%)	n/a	n/a	n/a
Comments / Explanations:			
Person Making Report / Contact Information:	-	hnson	